



allura
hairdressing boutique

your feedback

Allura's focus is to be an exceptional boutique style salon with one on one service, confident and caring stylists, creative hairdressing and to deliver the ultimate client experience.

Name:

Contact:

1. Who was your stylist?

2. Were you greeted with a smile and in a timely manner? Yes No

3. Did you receive the appointment time that most suited you? Yes No

4. Were you satisfied with your stylists consultation? Yes No

5. Did your stylist listen to your concerns and offer suggestions during your consultation? Yes No

6. Were you satisfied with the end result? Yes No

7. Would you recommend us to a friend? Yes No

8. Were you shown ways of managing your hair at home using the products and tools required? Yes No

9. Did you receive the following (please tick)

- | | | |
|----------------------------------------------|-------------------------------------------------|-------------------------------------------|
| <input type="checkbox"/> quality | <input type="checkbox"/> value for money | <input type="checkbox"/> friendly service |
| <input type="checkbox"/> timely appointments | <input type="checkbox"/> thorough consultations | <input type="checkbox"/> great results |
| <input type="checkbox"/> scalp massage | <input type="checkbox"/> beverages offered | |

10. How would you rate Allura (please circle)

- | | | | | |
|-----------------------|---|-------------------------|---|--------------------------|
| 1 | 2 | 3 | 4 | 5 |
| Below
Expectations | | Reached
Expectations | | Exceeded
Expectations |
| | | | | |

11. How can we enhance or improve your experience?

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THANK YOU! Your feedback is appreciated and this will help us to deliver exceptional client service each and every time.